

DECISION MEMORANDUM

**TO: COMMISSIONER KJELLANDER
COMMISSIONER REDFORD
COMMISSIONER RAPER
COMMISSION SECRETARY
LEGAL
WORKING FILE**

FROM: CURTIS THADEN

DATE: MAY 08, 2015

**RE: ROCKY MOUNTAIN POWER TARIFF ADVICE NO 15-01,
PROPOSED REVISIONS TO SCHEDULE 300 AND RULE 10,
CASE NO. GNR-U-14-01**

On April 23, 2015, PacifiCorp dba Rocky Mountain Power submitted Tariff Advice 15-01 to revise Rocky Mountain Power's Electric Service Schedule No.300 (Regulation Charges) and Electric Service Regulation Rule 10 (Termination of Service and Payment Arrangements), to comply with Commission Order No 33229, Case No. GNR-U-14-01, which provides Rocky Mountain Power an exemption to UCRR 311 (4) and (5). The Company requests that the proposed revisions become effective May 18, 2015.

BACKGROUND

On September 30, 2014, Avista Corporation, Idaho Power Company, and PacifiCorp dba Rocky Mountain Power, petitioned the Commission for an Order exempting them from Customer Relations Rule (UCRR) 311.04 and .05 (IDAPA 31.21.01.11.04 and .05). Briefly, subsection (4) requires the utility to attempt to meet customers at their home or businesses before disconnecting their service for non-payment to provide an opportunity for the customer to pay their bill and avoid disconnection. Subsection (5) requires the utility to inform customers how they can have service restored if payment is not made at the time of disconnection.

Rule 10.8 (a) (Sheet 10R.7) has been updated to remove a sentence regarding the Company's payment arrangement practices, which states in part that the Company collects payment at the service address. Rule 10.9 (c) (Sheet 10R.8) changes the name of *Field Service Collection Charge* to *Field Visit Charge* to better reflect the purpose of the charge and revises the text to clarify when the charge will apply.

Schedule 300 (Sheet 300.1) has been updated to reflect the name change of the *Field Service Collection Charge* as described above. Schedule 300 (Sheet 300.2) has been updated to specify the days when the holiday service connection and reconnection charges apply.

STAFF RECOMMENDATION

Staff recommends approval of Rocky Mountain Power's proposed changes to Schedule 300 and Rule 10.

COMMISSION DECISION

Does the Commission wish to approve the changes set forth in this Tariff Advice with an effective date of May 18, 2015?


Curtis Thaden

Udmemos/RMP GNR-U-14-01 dec memo

7. **RESTRICTIONS ON TERMINATION OF SERVICE** (continued)

- (e) The Company will not terminate service without written notice to the residents or occupants of a building or mobile home court where service is master-metered or a residence where the Customer billed is not a resident or occupant of the premises being served. The Company will notify the residents or occupants of its intent to terminate service at least two (2) calendar days, excluding weekends and holidays, prior to the proposed date of termination and shall afford the person or persons receiving the service, a reasonable opportunity to negotiate directly with the Company and to purchase service in their own names.

8. **PAYMENT ARRANGEMENTS**

- (a) When a Customer cannot pay a bill in full, the Company shall continue to serve the Customer if the Customer and the Company agree on a reasonable portion of the outstanding bill to be paid immediately, and the manner in which the balance of the outstanding bill shall be paid. ~~For Customers who are unable to come to the Company's local office to make payment arrangements, the Company will, upon request by the Customer, make payment arrangements over the telephone, by mail or at the Customer's home.~~
- (b) In deciding on the reasonableness of a particular agreement, the Company will take into account the Customer's ability to pay, the size of the unpaid balance, the Customer's payment history, and the amount of time and reasons why the debt is outstanding.
- (c) Payments are to be applied to the oldest balance owed on the Customer's bill, except in the case of a disputed bill. If the Customer disputes a bill, the Customer's payments are to be applied to the oldest undisputed amount.
- (d) If a Customer fails to make the payment agreed upon by the date that it is due, the Company may, but is not obligated to, enter into a second such agreement.
- (e) No payment arrangement shall be binding upon a Customer if it requires the Customer to forego any right provided for in these regulations.
- (f) Payment arrangements may be in the form of a Level Pay Plan that will equalize monthly payments of all arrears, if any, and anticipated future bill amounts over a period of not less than one year. No Customer agreeing to a reasonable payment arrangement is required to choose this plan.
- (g) The first payment under the arrangement will be due one business day after the arrangement, unless the Company grants an extension. If the initial payment is not made, or if any check not honored by the bank is offered as initial payment, the Company may terminate service upon 24-hour notice to the Customer.

(Continued)

Submitted Under Advice Letter No. 09-0415-01

ISSUED: ~~August 25, 2009~~ April 23, 2015

EFFECTIVE: ~~September 1, 2009~~ May 18, 2015

8. PAYMENT ARRANGEMENTS (continued)

- (h) If the Company has been unable to contact a Customer concerning termination, but has contacted the Customer's third party and has failed to receive a response from the Customer within seven days after the third party was contacted, the Company may treat the Customer as one who has been contacted and has declined to enter into a reasonable payment arrangement.

9. CHARGES FOR COLLECTION ACTIVITY

- (a) **Reconnection Charge:** Whenever service has been discontinued by Company because of any default by the Customer, as provided in these rules, a charge to cover the cost of reconnection as specified in Schedule 300 may be collected by Company before service is restored. Customers who make satisfactory arrangements with Company between the hours of 8:00 a.m. and 7:00 p.m., Monday through Friday, excluding holidays, or between the hours of 8:00 a.m. and 4:00 p.m. on holidays and weekends, will have service reconnected the same day. Except for medical emergencies, reconnections required for safety reasons or where customers are disconnected in error, requests for reconnection received by Company during all other hours will be completed on the following day.
- (b) **Tampering/Unauthorized Reconnection Charge:** Where damage to Company's facilities has occurred due to tampering or where reconnection of service has been made by other than Company Personnel a Tampering/Unauthorized Reconnection Charge may be collected as specified in Schedule No. 300. This charge is not a waiver by Company of the rights to recover losses due to tampering. In addition to the above mentioned charge, person receiving service shall be responsible for paying for any damages to the Company's equipment as a result of tampering.
- (c) **Field ~~Service Collection~~ Visit Charge:** The Company may assess the Customer the Field ~~Service Collection~~ Visit Charge shown on Schedule 300 when ~~payment is collected at the service address or when the an~~ employee visits a Customer's address, intending to disconnect service, but at the time of the visit, without receiving payment, does not disconnection is either delayed or postponed to provide the Customer additional time to pay, make payment arrangements, or provide proof of payment; or the disconnection is prevented by an intentional action taken by the Customer, such as obstructing access to the Customer's meter or threatening to cause or causing physical harm to the Company representative, at the Customer's request. The employee accepting payment for a delinquent account at the service address will not dispense change for payment tendered in excess of the amount due or owing. Any excess payment shall be credited to the Customer's account.

10. RESTORATION OF SERVICE

The Company will restore service only when the following conditions are met:

LP.U.C. No. 1

First-Second Revision of Sheet No. 10R.8
Canceling **First Revision of Original** Sheet No. 10R.8

- (a) The cause of the discontinuance has been removed if that cause was for any reason other than for the nonpayment of proper charges when due;

(Continued)

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I.P.U.C. No. 1

First Revision of Sheet No. 300.1
Canceling Original Sheet No. 300.1

ROCKY MOUNTAIN POWER
ELECTRIC SERVICE SCHEDULE NO. 300

STATE OF IDAHO

Regulation Charges

AVAILABILITY: In all service territory served by the Company in the State of Idaho.

APPLICATION: For all customers utilizing the services of the Company as defined and described in the Electric Service Regulations.

SERVICE CHARGES:

<u>Sheet No.</u>	<u>Description</u>	<u>Charge</u>
3R.1	Service Connection Charge: Normal Office Hours	No Charge
	Monday through Friday except h Holidays 4:00 P.M. to 7:00 P.M.	\$50.00
	Weekends and h Holidays* 8:00 A.M. to 4:00 P.M.	\$50.00
<hr/> *Charge assessed if connection is requested and completed on the following holidays:		
	<u>New Year's Day</u>	<u>Labor Day</u>
	<u>Idaho Human Rights Day</u>	<u>Thanksgiving</u>
	<u>Memorial Day</u>	<u>Friday after Thanksgiving</u>
	<u>Independence Day</u>	<u>Christmas Day</u>
	<u>Pioneer Day (July 24)</u>	
<hr/>		
7R.1	Meter Test for Accuracy Once in twelve months	No charge
	Two or more times in twelve months	Actual Cost
7R.2	Fee paid to mobile home operators who sub-meter tenants	\$1.15 per month per occupied space
8R.1	Late Payment Charge:	1% of delinquent balance per month
8R.2	Returned Check Charge:	\$20.00

Submitted Under Advice No. ~~06-0615-01~~

ISSUED: ~~August 14, 2006~~ April 23, 2015

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I.P.U.C. No. 1

First Revision of Sheet No. 300.1
Canceling Original Sheet No. 300.2

(continued)

Submitted Under Advice No. 06-0615-01

ISSUED: August 14, 2006 April 23, 2015

EFFECTIVE: September 15, 2006 May 18, 2015



I.P.U.C. No. 1

~~Fourth~~ Fifth Revision of Sheet No. 300.2
 -Canceling ~~Third~~ Fourth Revision of Sheet No. 300.2

ELECTRIC SERVICE SCHEDULE NO. 300 - Continued

<u>Sheet No.</u>	<u>Description</u>	<u>Charge</u>
9R.2	Security Deposit for New Service: Residential and Small Commercial	Up to one sixth of estimated annual billings.
	Industrial and Large Commercial	Up to two months peak billings.
10R.8	Reconnection Charges: Monday through Friday except <u>h</u> Holidays. 8:00 A.M. to 4:00 P.M.	\$25.00
	4:00 P.M. to 7:00 P.M.	\$50.00
	Weekends and <u>h</u> Holidays* 8:00 A.M. to 4:00 P.M.	\$50.00

*Charge assessed if reconnection is requested and completed on the following holidays:

<u>New Year's Day</u>	<u>Labor Day</u>
<u>Idaho Human Rights Day</u>	<u>Thanksgiving</u>
<u>Memorial Day</u>	<u>Friday after Thanksgiving</u>
<u>Independence Day</u>	<u>Christmas Day</u>
<u>Pioneer Day (July 24)</u>	

10R.8	Tampering Unauthorized Reconnection Charge:	\$75.00
10R.8	Field Service Collection <u>Visit</u> Charge:	\$20.00
11R.1	Taxes	

<u>Municipality</u>	<u>Type of Tax or Fee</u>	<u>Ordinance No.</u>	<u>Amount of Tax or Fee</u>	<u>Date Ordinance Adopted</u>
City of Arco	Franchise	No. 2007-B	3.0%	July 23, 2007
City of Ammon	Franchise	No. 501	3.0%	May 19, 2011
City of Bloomington	Franchise	No. 2012-01	10.0%	May 10, 2012
City of Dubois	Franchise	No. 268	10.0%	March 7, 2012
City of Firth	Franchise	No. 159	1.0%	March 14, 2000
City of Franklin	Franchise	No. 2004-811	3.0%	September 23, 2004
City of Iona	Franchise	No. 40	3.0%	June 22, 1989
City of Lewisville	Franchise	No. 2011-2	2.0%	September 14, 2011
City of McCammon	Franchise	No. 462	3.0%	September 7, 2011
City of Mud Lake	Franchise	No. 60904	2.0%	June 9, 2004
City of Paris	Franchise	No. 338	3.0%	November 2, 1998
City of Preston	Franchise	No. 2005-4	3.0%	August 8, 2005
City of Rexburg	Franchise	No. 929	6.0%	December 8, 2004

Submitted Under Advice No. ~~12-01-15-01~~

ISSUED: ~~June 1, 2012~~ April 23, 2015

EFFECTIVE: ~~August 1, 2012~~ May 18, 2015



IP.U.C. No. 1

~~Fourth-Fifth~~ Revision of Sheet No. 300.2
~~-Canceling Third-Fourth~~ Revision of Sheet No. 300.2

City of Rigby	Franchise	No. 453	3.0%	May 21, 1996
City of Ririe	Franchise	No. 104	3.0%	December 31, 1990
City of St. Anthony	Franchise	No. 20011-10	1.0%	September 22, 2011
City of Shelley	Franchise	No. 375	3.0%	October 1, 1995
City of Spencer	Franchise	No. 2008-1	2.0%	June 20, 2008
City of Sugar City	Franchise	No. 204	3.0%	June 13, 1996
12R.1	Minimum Engineering Costs			\$200

(Continued)

Submitted Under Advice No. ~~12-01-15-01~~

ISSUED: ~~June 1, 2012~~ April 23, 2015

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I.P.U.C. No. 1

First Revision of Sheet No. 300.3
Canceling Original Sheet No. 300.3

ELECTRIC SERVICE SCHEDULE NO. 300 - Continued

<u>Municipality</u>	<u>Type of</u> <u>Tax or Fee</u>	<u>Ordinance No.</u>	<u>Amount of</u> <u>Tax or Fee</u>	<u>Date Ordinance</u> <u>Adopted</u>
City of Rexburg	Franchise	No. 929	6.0%	December 8, 2004
City of Rigby	Franchise	No. 453	3.0%	May 21, 1996
City ofirie	Franchise	No. 104	3.0%	December 31, 1990
City of St. Anthony	Franchise	No. 20011-10	1.0%	September 22, 2011
City of Shelley	Franchise	No. 375	3.0%	October 1, 1995
City of Spencer	Franchise	No. 2008-1	2.0%	June 20, 2008
City of Sugar City	Franchise	No. 204	3.0%	June 13, 1996

<u>Sheet No.</u>	<u>Description</u>	<u>Charge</u>
12R.1	Minimum Engineering Costs	\$200
12R.3	Facilities Charges	
	Facilities Installed at Customer's Expense	0.67% per month
	Facilities Installed at Company's Expense	1.67% per month
12R.4	Residential Extension Advance	Cost in excess of transformers, meter and service installation.
12R.6	Non-residential Extension Advance	Cost in excess of \$90 per kW of estimated demand.
12R. 11	Temporary Service Charge: Service Drop and Meter only (Charge is for connection and disconnection)	Single phase: \$ 85.00 Three phase: \$115.00
12R.13	Contract Administration Allowance	\$250
25R.1	Customer Guarantee Credit 1: Restoring Supply After an Outage	\$50.00
	For each additional 12 hours	\$25.00
25R.2	Customer Guarantee Credit 2: Appointments	\$50.00
25R.2	Customer Guarantee Credit 3: Switching on Power	\$50.00
25R.2	Customer Guarantee Credit 4: Estimates for New Supply	\$50.00

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I.P.U.C. No. 1

First Revision of Sheet No. 300.3
Canceling Original Sheet No. 300.3

(continued)

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